

**JAWAHARLAL NEHRU PORT AUTHORITY**  
**JNPA CALL CENTRE – HELPLINE No. 1800228282**  
(Working 24x7)

**DEPARTMENT CONTACT DETAILS**

Sr. No.	Details of Department	Nodal Officer	Contact
1.	<b>TRAFFIC DEPARTMENT</b>		
	<b>Container Road Traffic Outside Port -</b>		
	<b>Traffic – Road/Parking Plaza</b> Information regarding traffic on JNPA approach roads, near Parking Plaza, Container Gate outside area, Karal Junction	Shri. S.K. Kulkarni Dy. General Manager (Traffic)	9833624394
2.	<b>Direct Port Delivery (DPD) &amp; Port Driving Permit (PDP)</b>		
	DPD Registration, PDP	Shri. M.M. Gujela, Asst. Manager	9833112247
		Shri. R.H. Mahadik, Manager	9930308884
		DPD Special Desk -	022-67814633 022-67814185
3.	<b>ICD Rail – Rack Information</b>		
	About ICD Rail & Container movement, Rack position at ICD after coordination with CONCOR/Railway.	Shri S.M. Ingole, Sr. Manager (ICD)	9819999243
4.	<b>Liquid Berth - Traffic</b>		
	Handling of liquid chemical, oil, arrival of vessel and other information pertaining to liquid berth	Shri. S.V. Kawathekar, Dy. General Manager	9819789148
5.	<b>JNPA Call Center</b>		
	Management of Call Centre.	Shri. R.H. Mahadik, Manager	9930908884

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	<b>FINANCE DEPARTMENT</b>		
6.	<b>Finance Related – Revenue</b>		
	Raising the Invoices to the Port Users pertaining to the handling of Container, Vessel, GST, solving billing related queries etc.	Shri Narendra Vinchi Manager, Finance	9820421245
	Raising the Invoices to the Port Users pertaining to the handling of Bulk/Liquid, Vessel, GST, solving billing related queries etc.	Shri Sandip Virnarayan Manager, Finance	9404688466
7.	<b>Website Related Issue &amp; PCS System</b>		
	Issue related to PCS	Shri. Prakash Ingale, Manager	9819176363
	Issue related to online registration	Shri. Venkat, Dy. Manager	8369241652
		Shri. Umesh Attarde Dy. Manager	9833891508
8.	<b>MARINE DEPARTMENT</b>		
	<b>Marine Department</b>		
	Vessel berthing and sailing status, any query related to Pilotage, Tug, charges etc.	Capt. Shashikant Jadhav Harbour Master, Marine Dept.	9819494007
9.	<b>PORT PROJECT &amp; DEVELOPMENT / SPECIAL ECONOMIC ZONE</b>		
	<b>Civil Projects</b>		
	Information related Civil projects, road developments, ongoing projects etc.	Shri. S.B. Lagawankar, Dy. General Manager (PPD-II)	022- 67814503 9869575395
	<b>JNPT SEZ</b>		

	General Information about allotment/ Development of SEZ Plot, Present status allotment, etc.	Shri. Sunil Dulange Asst. Manager-SEZ	9819294898
10.	<b>MECHANICAL &amp; ELECTRICAL ENGINEERING DEPARTMENT</b>		
	(i) Materials / Procurement	Shri. Milind Chimote, Dy. General Manager (Materials)	022-7245001
	(ii) Utility Services / Electrical works		022-7244196
	(iii) Cranes/equipment	Shri. Anil Chopade, Dy. General Manager (US)	9867646750
		Shri. K D Vasudevan Sr. Manager (M & EE)	
11.	<b>ADMINISTRATION DEPARTMENT</b>		
	<b>Administration Department</b>		
	General information about JN Port, Administration-related information,	Shri. Sagar Gurav Manager (Admin)	8208559825 022-67814603
		Shri. Mukund Dongare Dy. Manager (Marketing)	9819771640 022-67814617
12.	<b>PRIVATE TERMINALS - DETAILS OF NODAL OFFICERS</b>		
13.	Gateway Terminal of India (GTIL) SHIFT MANAGER	Customer Care	022-62971033 8657858821
14.	DP World ( NSICT & NSIGT)	Customer Care Documentation	9819964632 8879624607
15.	PSA – BMCTPL	Shift Duty Manager	7400066861
16.	Liquid Berth – BPCL	Shri. Hari Kadam Office	9049271699 022-27240835

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